

GUARDIAN FOR eDOCS

What Is Guardian for eDOCS?

Guardian for eDOCS is an add-on to OpenText eDOCS that monitors any activity being performed by end-users, and prevents them from exceeding a threshold, based upon predictive analysis of the user's prior history, in any given date or time range. Guardian for eDOCS will also notify the appropriate administrator by email or text message when a user has reached that threshold within the defined timeframe, and can prevent the user from continuing to access eDOCS until released.

Guardian for eDOCS consists of the Guardian for eDOCS Service, which continuously tracks user activity within your eDOCS libraries, sends messages to the administrator(s), and, when appropriate, 'locks' the user until released (including the automatic refreshing of all DM Server caches); and the Administrator desktop console.

Why do you need Guardian for eDOCS?

Protecting information from excessive or unauthorized downloading, exporting, or any other improper access by end-users is quickly becoming a mission-critical function of an information management system. To be able to monitor users who may be doing so, and stop them when specific criteria is met, is a necessary function in almost every organization that deals with sensitive or confidential materials, such as government agencies, financial institutions, accounting firm, law firms, human resources, etc.

Deploying Guardian for eDOCS will:

- Identify when users are attempting to download, export and/or checkout more than their threshold in a given timeframe.
- Detect end-users who are attempting to access secured documents to which they are not granted rights;
- Provide reports to management on a daily basis flagging users who have exceeded their threshold quota;
- Give management the tools to track users who appear to be attempting to circumvent the implicit or explicit security of the eDOCS environment;
- Allow for proactive protection of your sensitive materials;
- Reduce risk, by ensuring processes, especially those related to security, can be monitored in real-time.



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