

GUARDIAN FOR CONTENT SERVER

What Is Guardian for Content Server?

Guardian for Content Server is an add-on to OpenText Content Server that monitors any activity being performed by end-users, and prevents them from exceeding a threshold, based upon predictive analysis of the user's prior history, in any given date or time range. Guardian for Content Server will also notify the appropriate administrator by email or text message when a user has reached that threshold within the defined timeframe, and can prevent the user from continuing to access the Content Server system until released.

Guardian for Content Server consists of the Guardian for Content Server Service, which continuously tracks user activity within your Content Server libraries, sends messages to the administrator(s), and, when appropriate, 'locks' the user until released; and the Administrator desktop console.

Why do you need Guardian for Content Server?

Protecting information from excessive or unauthorized downloading, exporting, or any other improper access by end-users is quickly becoming a mission-critical function of an information management system. To be able to monitor users who may be doing so, and stop them when specific criteria is met, is a necessary function in almost every organization that deals with sensitive or confidential materials, such as government agencies, financial institutions, accounting firms, manufacturing companies, human resources departments, etc.

Deploying Guardian for Content Server will:

- Identify when users are attempting to access more than their threshold in a given timeframe.
- Detect end-users who are attempting to access secured documents to which they are not granted rights;
- Provide reports to management on a daily basis flagging users who have exceeded their threshold quota;
- Give management the tools to track users who appear to be attempting to circumvent the implicit or explicit security of the Content Server environment;
- Allow for proactive protection of your sensitive materials;
- Reduce risk, by ensuring processes, especially those related to security, can be monitored in real-time.



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